

**Module 7 – Appropriate Responses to Resident Behaviors**  
**Checkpoint: To be completed by learner with onsite/facility instructor**

Discuss your facility's procedure for reporting difficult behaviors. This facility's procedure for reporting difficult behavior is:

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List three unacceptable behaviors.

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Describe one response to a resident who is complaining.

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Describe one response to a resident who is yelling.

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Describe one response to a resident who is physically aggressive.

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List four changes in resident behavior that should be reported to the charge nurse.

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TRUE OR FALSE?

You should report a change in the resident's behavior to the charge nurse on the day that it occurs.

TRUE

FALSE

Normal behavior is the same for all residents.

TRUE

FALSE