

Module 4 -- Resident Dignity and Rights
Checkpoint: To be completed by learner with onsite/facility instructor

The instructor will review your facility's policy for reporting of abuse, neglect, and exploitation. This should include who should be notified.

What is your facility's policy?

Where are the phone numbers for state complaint hotline (e.g., Texas Health and Human Services complaint hotline phone number) and the Ombudsman's phone number posted in your facility?

Describe resident rights in regard to:

Privacy

Abuse and neglect

Describe how the feeding assistant should act to avoid abuse, neglect, and misappropriation of resident property.

Whom should you notify if you suspect abuse, neglect, or misappropriation of resident property?

Where are the hotline phone numbers posted in this facility?
