

Module 3 – Communication and Interpersonal Skills
Checkpoint: To be completed by learner with onsite/facility instructor

Communication is the process we use to: _____.

Aging causes changes in the ability to communicate. Some sensory losses that occur include _____ and _____.

List things you should consider when feeding a resident with a loss of vision, loss of hearing, or loss of touch.

List five techniques for effective communication.

Appropriate communication is important because it has positive effects on residents. List the positive effects of communication.

List appropriate topics to discuss with residents at meals.
